

*From the offices of*



**LORI M. TYACK**  
*Franklin County Municipal Court Clerk*

MEDIA ADVISORY

**For Immediate Release**  
September 12, 2013

Contact: Marilynn Stephens  
614.645.8193

**Franklin County Municipal Court Clerk's Office Employees and BMV Reinstatement Employees to Shadow Each Other**

The Franklin County Municipal Court Clerk's Office and the Ohio Bureau of Motor Vehicles are working cooperatively on a new initiative to promote a greater understanding of processes and procedures between agencies. Staff from the BMV will be shadowing Clerks in the Courtroom beginning today. They will begin their day observing Traffic Court, Civil Division, Criminal/Traffic Division, Traffic Violations Bureau and ending their day with the Accounting/Finance Division. Deputy Clerks will then shadow BMV staff to observe customer service provided both in person and on the telephone.

"I am pleased to be working with Registrar, Mike Rankin, on this initiative. My staff will have the opportunity to see how the BMV deals with everyday issues regarding the Public's licensing information and the BMV staff will observe our Court proceedings in Criminal/Traffic Court to better understand how the Court systems works. This is an excellent program and training opportunity that could potentially benefit all Courts statewide." Tyack said.

"The benefits of shadowing are immeasurable when it comes to networking, building relationships, improving skill development, internal communication, knowledge retention, and developing partnerships with individuals, agencies, and other entities." Tyack said.